**Brandon-Irene Water Supply Corporation**

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March 1, 2018

Dear Water Customer:

The Brandon-Irene Board of Directors, after many hours of discussion and planning, voted to go up on water rates effective May 1, 2018. We have not had a rate increase since January, 2013. Many things brought on this rate increase. We have added a new well and storage tank and replaced old lines by obtaining a loan from USDA Rural Development. State law requires us to have sufficient income to pay for this loan. We also purchased Smart meters for better efficiency for reading meters. The decision to raise rates was not made lightly. We understand that this can be a hardship to some people but we need to maintain our aging water system and we must have sufficient income.

The new water rates will be as follows:

**$38.40 for 0 gallons and $5.00 thereafter for 1,000 gallons;**

**10,000 to 20,000 gallons thereafter would be $5.50;**

**20,000 to 30,000 gallons thereafter would be $6.00;**

**30,000 gallons thereafter would be $6.50.**

**Late fees will go up to $15.00, return check fees will stay at $25.00, reconnect fees will stay at $50.00 and $75.00 after hours or weekends, and meter transfer fees will remain at $40.00.**

Thank you in advance for your patronage. We appreciate you all.

**BRANDON-IRENE WATER SUPPLY BOARD OF DIRECTORS**

**This institution is an equal opportunity provider.**